



October 31<sup>st</sup>, 2017

Dear Clients and Families,

Cooperative Home Care and Hospice wants to ensure the safety of our clients and their families. One way we are doing that is by completing patient emergency preparedness plans for all of our clients. These plans are updated annually and are usually completed during a routine visit to your home.

Additionally, we will continue to share information you need to know about Emergency Planning through letters and/or communications from your nurses, therapists and caregivers. All of the information we're sharing with you is also available at [www.CooperativeHomeCare.com/Resources/Blogs](http://www.CooperativeHomeCare.com/Resources/Blogs). When you visit our website, you can also subscribe to our informative newsletters by entering your e-mail address.

Finally, an important way that you can ensure your safety during an emergency is to create a Family Emergency Plan, based on your family's specific needs.

We are sharing information that is also available at from the Missouri Department of Health and Senior Services, at <http://health.mo.gov/emergencies/> One key resource is a simple Family Emergency Plan template that you can discuss and complete as a family; there is also a template specifically designed for people who receive in-home and home healthcare services. We've attached both of these documents to help you get started.

If you have questions, please contact your Case Manager. Thank you for choosing Cooperative Home Care!

Sincerely,

KristyAnn Pfister, Project Manager

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