

# **COOPERATIVE NEWS**

**Cooperative Home Care News** 

February 2016

### Introduction to Telephony

By now, you've heard a lot about "Telephony" from your case manager. Telephony is a telephone tracking system that is mandated by the Missouri Department of Health and Senior Services. Every caregiver and nurse performing visits will use telephony to:

- Enter their personal employee number that is unique to them.
- 2. Record the exact date and time services begin and end.
- 3. Verify the telephone number from which the services were registered, including that it is the approved phone number unique to the client.

You can expect to receive all of the information you need to make our telephony transition successful. As always, if you have a question, please contact your case manager for help. We thank you for your support throughout this transition and for your dedication to our clients!

And now...without further ado, we are proud to share the final tally of our *Holiday Spare Change Collection* for the United Way's 100 Neediest Cases:

\$308.55 was collected!

Plus, Cooperative Home Care matched our collected amount (+ \$308.55) =

GRAND TOTAL = \$617.11 (GREAT JOB!)

#### In This Issue

- Intro to Telephony;
   Holiday Change Collection Final Results—WOW!
- Training Classes by Office; Leap Year Pancakes; 30 Year Anniversary Logo



"Do all the good you can,
By all the means you can,
In all the ways you can,
In all the places you can,
At all the times you can,
To all the people you can,
As long as ever you can."

John Wesley.

#### **FEBRUARY TRAINING CLASSES**

Please call
the office
hosting the
class you
want to
attend, to
confirm times
and to
reserve your
seat.

#### **Franklin County**

415 S. Main Street St. Clair, MO 63077 636-629-5313

**Orientation:** 

2/16—2/17

In-service:

2/27

#### **Jefferson County**

1320 Commercial Blvd Herculaneum, MO 63048 636-937-9449

In-service:

2/24

#### St. Charles

4101 Mexico Road Suite A

St. Peters, MO 63376 636-441-7753

**Orientation:** 

2/1-2/2

In-service:

2/11

#### Fairview Heights. IL

618-394-5681

**CPR** 

Every Weds. & Fri. 10am-12pm

#### St. Louis

1924 Marconi Ave St. Louis, MO 63110 314-772-8585

#### **Orientation:**

2/8-2/9

and

2/22—2/23

In-service:

2/19

**Med Level 1:** 

2/10-2/11

CPI:

2/26

## Caregiver's Corner

2016 is a Leap Year, which means we'll have an extra day this month. Celebrate this event that happens every fourth year with these simple, four-ingredient pancakes! Per serving, you'll need one ripe banana, two eggs, 1/2 tsp cinnamon, and enough butter to lightly grease your baking pan. Mix/mash the banana, eggs, and cinnamon, and pour the pancakes into your butter-greased pan. Cook on low to medium heat until browned; flip and repeat. Garnish as desired.

2016 is also special because Cooperative Home Care officially adds hospice to our services, and because we're celebrating our 30th year in business!

What do you think of our 30 Year Anniversary Logo?





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